

From: [McKenna, James \(Jim\)](#)
To: [Eric Blischke/R10/USEPA/US@EPA](#); [Chip Humphrey/R10/USEPA/US@EPA](#)
Cc: [Helle B. Andersen](#); [Patty Dost \(Schwabe\)](#); [Bob Wyatt](#); [ricka@bes.ci.portland.or.us](#); [Mike Johns](#); [Lisa Saban](#); [John Toll](#); [Valerie Oster](#)
Subject: RE: Lab complaints re: EI
Date: 01/05/2007 09:21 AM

Eric, as we discussed this morning I am forwarding to you this email from Lisa. I get concerned about these one-way, uncoordinated conversations with our outside vendors, because the vendors get confused about "who is the client?", and "what are the appropriate communication protocols?". This is similar to the communications that occurred between some of the Tribes and Mike Fodale and Dan Kochanski (USFWS reps from the Great Lakes), and we agreed as the management team that it is best to coordinate these communications so that everyone is aware of the issues and have input on resolutions.

Please call me if you have any questions. Thanks, Jim.

-----Original Message-----

From: Lisa Saban [mailto:lisas@windwardenv.com]
Sent: Wednesday, January 03, 2007 12:07 PM
To: McKenna, James (Jim); ricka@bes.ci.portland.or.us; Bob Wyatt; Patty Dost (Schwabe)
Cc: Helle B. Andersen; Mike Johns; John Toll
Subject: Lab complaints re: EI
Importance: High

MT: Helle received a call from the lab (NAS) that Chris Thompson of EI is calling repeatedly to ask pointed questions about the lamprey lab studies that were just completed. The lab will be producing a report with all of the information he is requesting. They are extremely busy on other projects and his repeated calls are getting in the way of their work. They are now not allowing the lab person to talk with him - just so they can keep on task on other project work. They called us to let us know this was happening and it is making them very uncomfortable. They normally do not even have clients call that much, and he is not a client. They did indicate that they will need to take this into consideration before they decide to do more LWG work in the spring, and their cost estimate will likely increase to account for these inefficiencies.

Would you like to contact EPA regarding this issue or would you like us to follow up? Lisa

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